Purpose

The primary purpose of the 2.5 software release is to support Gio @5™. This software release also adds new direct select controls, including custom direct selects, graphical shutter controls, filtering on playbacks, IFCB/Preset lists on faders, fan channel data across multiple record targets in blind editing, recording cue lists directly via [Load], channel level release, Solo functions, and MIDI note input.

For any questions relating to the contents of this release or the behavior of this software, please contact ETC Technical Services at the office nearest you. A list of ETC offices is given at the bottom of this page.

Availability

You may obtain this release of software by downloading it from the Downloads section of the ETC website, www.etcconnect.com.

Documentation

The current documentation for Eos Titanium, Eos, and Gio is the Eos Family v2.5.0 Supplement to Operations Manual Revision A, and the Eos Titanium, Eos, and Gio v2.0 Operations Manual Revision A. The current documentation for Ion is the Eos Family v2.5.0. Supplement to Operations Manual Revision A, and the Ion v2.0 Operations Manual Revision A. The current documentation for Element is the Eos Family v2.5.0 Supplement to Operations Manual Revision A, and the Element v2.1 User Manual Revision A.

Please keep this release note with your user manual for descriptions of the newest features, changes and bug fixes in Eos.

ETC manuals can be downloaded free of charge from ETC’s website at etcconnect.com. They are available in portable document format (pdf), and viewable with Adobe® Acrobat® Reader™ v8.x and later.

Affected Products of This Release

The following Eos Family products are affected by this software release:

- Eos Titanium
- Eos
- Gio
- Gio @ 5
- Ion
- Element
- Eos Remote Processor Unit (RPU)
- Eos Remote Processor Unit 3 (RPU3)
- Ion Remote Processor Unit (RPU)
- Net3 Remote Video Interface (RVI)
- Net3 Remote Video Interface 3 (RVI3)
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- ETCnomad (PC & Mac Client/Offline)
- ETCnomad Puck

Key Enhancements in v2.5.0
- Support for Gio @ 5
- New Direct Select Controls
- Custom Direct Selects
- Graphical Shutter Controls
- Filtering on Playbacks
- IFCB/Preset Lists on Faders
- Fanning Multiple Targets in Blind
- Recording Cue Lists directly via [Load]
- Channel Level Release
- Solo Functions
- MIDI Note Input

Key Enhancements in v2.4.1
- Bug Fixes
- Increase of the number of available macros
- [Escape] + [Load]
- Support for MacOS Sierra

Issues Corrected in v2.5.0
RND 0039552 Add a snapshot button to enable/disable including the custom Direct Select list
RND 0039526 MultiConsole Backup/Client Can Crash from Bad RDM Data at the Master
RND 0039496 Ion – Internal LCD does not update after a Cuelist is loaded into the Master fader pair.
RND 0039305 MFW – Can’t use [-] to get back to page one when the first set is Page 2.
RND 0039244 Changes to how escape closes tabs
RND 0039242 Add Display Reference Labels option to Setup
RND 0039219 ØS: add [Fader Page ## /] for direct paging to the half page
RND 0039193 RDM: Primary console cannot retrieve RDM information on local ports after taking over from Backup
RND 0039175 Allow thru thru to create non cue targets from cue blind
RND 0039155 Fixture "Mode" Parameter Not Getting an Encoder or ML Control
RND 0039129 [Chan X at 50 thru 100] with multiple targets selected in blind, should fan the change across the targets
RND 0039067 Make Absolute softkey no longer shown when doing Chan X Recall From Cue Y
RND 0039057 [cue 1 / Enter] should not insert a cue number
RND 0038947 Cannot clear command line with Undo while using Label
RND 0038884 RPU3 Buttons Not Lit in Eos Program
RND 0038874 RTC, Network, and Analog Show control event list should display enabled or disabled in the status column
RND 0038857 Element Show Control Does Not Display Internal, External, or First Time Columns
RND 0038835 When loading a show file with an enabled sACN event list, you need to toggle the external enable before it starts working.
RND 0038806 When Multiple Channels Are Selected, Gobo Select Encoder Switches to "Min/Max"
RND 0038803 Internal motor faders inadvertently page during a fader wing page macro
RND 0038802 "Back from First" set to wrap should use Back time in setup to go the last cue in the list.
RND 0038799 Unmapped master fader can still press go on Cue List 1
RND 0038790 Modes: Display the same mode and gobo text in channel displays instead of the DMX level
RND 0038746 If pressing [about] expanded the CIA, pressing [about] again should collapse it
RND 0038687 Integrate Multi-Cell ColorSource Linear RDM Fixtures
RND 0038667 OSC - crash when setting cue notes or scene text on a cue part
RND 0038665 Labeling cue can supply the list’s label to edit rather than the cue’s existing label
RND 0038664 I-Master Submasters with GM Except Channels with Intensity cannot always be released
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### Issues Corrected in v2.5.0 [Continued]

- RND 0038655  
  Blind channels displays cue time counters can show frozen partial countdown if currently counting down
- RND 0038654  
  Not able to combine [Group Sub X] commands using top bump button
- RND 0038642  
  Custom Direct Selects
- RND 0038604  
  Show Reference Labels inconsistently works in Blind Spreadsheet on a decimal tab (1.2+)
- RND 0038594  
  Shutter Translation Can Be Always Thrust Controlled
- RND 0038585  
  Target Status Bar resizes when going to Blind
- RND 0038504  
  Patch activity on the backup can change active tab focus on the primary, if the primary has a control tab active
- RND 0038503  
  Display Config Options + Expand - Preview, ref labels, and group by 5 settings don’t apply to Expanded window or mirror mode devices
- RND 0038441  
  Displays: Config Menus Should Auto Expand When Clicked
- RND 0038403  
  [cue X Y Load] without pressing [Enter] should not change the selected cue.
- RND 0038396  
  Manual Control : Fader Config : [Master Only] Fader Option
- RND 0038360  
  Manual Control : Fader Redesign : Controls for Cue Lists : Record Via Load
- RND 0038342  
  Cues : Cue Channel Property : Release
- RND 0038320  
  Magic Sheets - Cannot use Shift+Up/Down to move objects in edit mode
- RND 0038313  
  SACN and Analog Input: Event list [Bump] action should bump off manual subs when the address goes back below 50%
- RND 0038272  
  EOS Treats the Showline “All OK” RDM Status as an Error Report
- RND 0038157  
  Show Control: For non time code, Typing non sequential events should not add all events in between
- RND 0038094  
  Show label for linked cue in PSD
- RND 0038092  
  Make Null’s are removed from block cue when previous cue’s level changes
- RND 0038005  
  Gio Internal Monitors - Open and close the Cia on the PSD monitor resets the split format to single Cue List
- RND 0037985  
  The Fixture List in Patch does not need a number and the entire row should be highlighted when that fixture is selected.
- RND 0037920  
  Encoder movement is ignored while pressed down
- RND 0037912  
  Lightwright import - allow importing just addresses
- RND 0037854  
  Identifying an Even Number of Devices Through RDM Device Properties Also Sends Identify Off Packets
- RND 0037621  
  Displays: No Full Display Should Be Opened In The CIA (except About)
- RND 0037619  
  Shift : Custom Encoder Page should post “Focus” to the Command Line
- RND 0037524  
  CS Par/Spot/Linear fixtures display incorrect temperature in the error screen during an overtemp..
- RND 0037424  
  Macro Editor – Need to add a button for Fader Wing page changes
- RND 0037419  
  Shift+Arrow Keys to page PSD ignores scroll lock status
- RND 0037312  
  Cannot click to select first show control list
- RND 0037010  
  Repeatedly bumping a timed HTP sub that is not at 0 sometimes bumps off below 0
- RND 0036982  
  [Format] in Patch display does not preserve selected channel or address
- RND 0036951  
  Snapshots – Selecting a color for a Snapshot being recorded is changing CIA back to Browser.
- RND 0036689  
  Add [Solo] as an option for a button in fader config
- RND 0036344  
  Sub level effect attributes will sneak out.
- RND 0036035  
  Manual Control : Fader Config : Exclusions
- RND 0036019  
  Feedback : Add support for ESTA Extended RDM messages
- RND 0035987  
  Manual Control : Fader Config : Map to List of Targets
- RND 0035976  
  Manual Control : Storing and Displaying Parameter Modes : Extend to ALL Mode Types
- RND 0035817  
  Mac2k Profile does not show “Gobo Ind/Speed” correctly in the Live Table display
- RND 0035668  
  Add to the DSx25 Config tools Set as Default controls
- RND 0035570  
  Channel select All NPS Enter is doing an At Enter incorrectly.
- RND 0035569  
  Encoder Display does not show media thumbnails in blind if target has no recorded value
- RND 0035476  
  CEM3 Tracking Backup: Multiconsole shows offline symbol for dimmers after CEM3 switches from A -> B -> A
- RND 0035463  
  CEM3 Tracking Backup: When backup takes over, if you are in patch list the offline indicator remains on channels
- RND 0034978  
  Manual Control : Shutter Controls : Encoder Shutter Controls
- RND 0034973  
  Clear functions in browser no longer ask for confirmation
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Issues Corrected in v2.5.0 [Continued]

RND 0033711 Encoder expand display: automatically expand instead of having an empty display.
RND 0030994 Display: Direct Selects: DS Configuration Menu: Multiple Target Types
RND 0029765 Network status area should indicate if the client is connected to a backup that has taken over
RND 0028484 Diagnostics display: vertical scroll bar not appearing in small window
RND 0028482 Make Null in Blind is performing an [at] [Enter] as well as applying the null.
RND 0028019 File I/O: Cobalt/Congo Import
RND 0027762 Fixtures without both Pan and Tilt on the same part don’t work right with Swap and Invert functions in Patch
RND 0026524 Show Control: Add support for MIDI notes as input
RND 0019795 Direct Select labels do not handle using the characters (_,) and (-) as word separators
RND 0019274 Saving to USB after a file new changes the save file path to the USB drive
RND 0004337 Changing show control list type doesn’t change softkeys until another action takes place.
RND 0004320 RPU needs to have the Sync LED blinking if no network cable is plugged in.

Known Issues Remaining in v2.5.0

RND 0038962 Element: New Show: Patch 1 to 1 Softkey Doesn't Work, but clicking the CIA button does work
  **Workaround:** Click on the Patch 1 to 1 button on the screen rather than using the softkey.
RND 0038513 Multiple Query conditions acting as OR instead of AND
RND 0038234 Custom Fixtures Created from a Calibrated Fixture Will Always Do Color
  **Workaround:** Don’t create custom fixtures from existing color calibrated fixtures. Users could start from an new fixture definition or an un-calibrated fixture.
RND 0037164 Selection Bounces in Fixture Editor Table when Scrolling Off of the Right Side
RND 0030682 Channel X [Copy To] and [Recall From] is not including channels modified by exclusive sub
  **Workaround:** [1 Make Manual], [1 Copy To 1 Enter] will work.
RND 0029871 When editing a scroll, the blank space to the right of the scroll bar can select a gel
RND 0029865 Macro editor display is empty if it is displayed in too small of a window
  **Workaround:** For both cases, closing the CIA works as expected.
RND 0029823 2 pixmaps with the same server channel can output incorrectly.
RND 0029769 Custom fixture editor giving error when editing mode ranges
RND 0029708 Print to file will crash if there isn’t enough space available
RND 0029193 [Magic Sheet 1 Copy To Magic Sheet] resets the command line, [Magic sheet 1 CopyTo 2] does not
RND 0029191 About Channel Usage: does not show the cue usage for Channels that have no patch information
RND 0029155 Macro that turns on/off the internal SMPTE clock doesn’t work in the show control display.
  **Workaround:** Set the macro mode to Background.
RND 0028367 Virtual Keyboard - Press and hold keys should latch them down until next press
RND 0027991 Undo selection does not properly track to different devices of the same user.
RND 0027983 Undoing manual values snap to prev level instead of using Manual time in setup
RND 0027372 After using [Record Rig Check] Eos reports ‘Not Recorded’ – CEM3 reports that it has been recorded.
RND 0027148 [Shift + Escape] to lock desk can’t be learned into a macro
RND 0027099 Physical Direct Select Displays are not removed when Eos is started without physical direct selects
RND 0027004 USB RFR does not work if you restart Eos on Windows 8.1
RND 0026147 When shutter strobe is marking, intensity outputs nonzero value output strobe
  **Workaround:** The user can either Disable automark on that cue, or put the shutter mode change in a follow cue.
RND 0016827 Snap Intensity Params are fading on timed HTP sub bump
RND 001875 Eos Client - Windows 7 compatibility issues
RND 001798 Build Step effect with Stop/Hold exit, stops at off states, not on states
RND 001779 Rem Dim does not override intensities coming from Intensity Effects.
RND 0010705 Element Channel/Submaster status not being followed on mirroring device
Compatibility

ACN

The software is compatible with all Net3™ products that meet or exceed ESTA ratified standard ANSI E1.17 2006 Architecture for Control Networks (ACN) and ANSI E1.31 Streaming ACN (sACN).

ETCNet2 Network Compatibility

This release is compatible for the exchange of EDMX and/or configuration information with the following ETC hardware and software:

- Eos® Family Lighting Control System - Version 1.0.0 and later software.
- Congo™ Family Lighting Control System - Version 4.0.0 and later software.
- Emphasis® Control System - Version 1.4.0 and later software.
- Obsession® II Control System - Version 5.1.x software.
- Network Configuration Editor (NCE) - Version 4.x.x and later software.
- Net3 Four Port Gateway (ETCNet2 mode) - Version 4.0.0 and later software.
- ETCNet2 DMX Node - Version 4.0.6 and later software.
- ETCNet2 Two Port Node - Version 4.1.4 and later software.
- Unisoi® - Version 1.9.x software.

Incompatibility

Eos v2.5.0 is incompatible with hardware and software running ETCNet2 software prior to those listed above.

CAUTION: Eos ETCnomad (Mac and PC) and Puck do not support ETCNet2 protocol. See the Incompatibility section.

Installation Instructions

For new Eos Family consoles, ETC has implemented a method to include the latest software installers directly on the console’s hard drive when they initially ship from ETC. For future releases, you will need to download the Eos Family software from the ETC website, www.etcconnect.com.

Note: All processors on the Eos Family network must be running the same version of software. Therefore, you must also update all RVIs and RPUs when you update your console.
Installer Archive

To check to see if a newer version of Eos software is available on your console, navigate to ECU>Settings>General>Software Update.

When the software update window launches, it will show you the available Eos versions found.

If there is an available update and you wish to install it, follow the on screen steps for updating the console's software.

The Installer Archive can also be used to save multiple software versions onto your console's hard drive in case you wish to downgrade.

Software Installation

To update your console or offline software to the v2.5.0 release, you will need to download it from the ETC website, unzip the file, load it to a USB device, and then transfer it to your console from the USB port using the Eos Configuration Utility (a.k.a. Eos Shell).

To update your console to v2.5.0:

1: Download the software from the ETC website (www.etcconnect.com - click “Downloads” at the top of the page).
2: Unzip the file.
3: Transfer the unzipped file to a USB memory device.
4: Insert the USB device containing the software into an available USB port on the console.
5: Open the Eos Configuration Utility (ECU - Also known as the Eos Shell) either by exiting the Eos Family software (Browser>Exit) or by starting up the console and clicking on the {Launching in...} button. The ECU screen will open.
6: Click on the {Settings} button. The settings window will open.
7: Click on the {General} button inside of the settings window. The general settings will appear in the window.
8: Scroll down in the window until the {Software Update...} button is visible. Click this button.
9: This scans the root directory of all available drives (USB drives) for valid installers.
10: When the “Update Software” dialog pops up, click on ETC_EosFamily_Console_v2.5.0.9.0.63, then click {Install}.
11: The software will copy to the hard drive before launching a standard Installshield application to direct you through the install.
12: Click {Next} to start the installation process.
13: Read and accept the terms of the license agreement and click {Next}.
14: A dialog box will open warning of losing show data if not saved to disk. Click {Yes} to continue. The console will install the software.
15: Click {Finish} to complete the installation process. The console will automatically reboot and then enter the ECU welcome screen.

ETCnomad (Client/Offline) Software

For system requirements and installation instructions for Windows and Mac clients, please see the ETCnomad Setup Guide.
Firmware Updates

The following table shows the current firmware versions. For information on updating firmware, please see the ECU appendix of your console’s manual.

**Note:** A restart of the console is required for every module updated.

**Note:** Single DMX port Gadgets and devices with IO cards that have a Phone Remote connection must use the [Upgrade I/O Firmware] button in the Maintenance tab of the ECU. Other IO cards and Gadget II can be updated using the firmware update window.
# ETC Release Note
## Eos Family Software v2.5.0

<table>
<thead>
<tr>
<th>Desk</th>
<th>Module</th>
<th>Current Firmware Version</th>
<th>Desk</th>
<th>Module</th>
<th>Current Firmware Version</th>
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<td>Element Face Panel Board Firmware</td>
<td>1.1.90.Build 6 XPE / 1.2.90Build 7 for WES7*</td>
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<td>Eos 1x5 Button Module</td>
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<tr>
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<td></td>
<td>HS I/O Board Firmware</td>
<td>1.1.0.9.0.4</td>
</tr>
</tbody>
</table>
Local RDM Firmware Update

New firmware is required for expanded functionality.
- Gadget -1.4.1.9.0.3
- IO Card -1.4.1.9.0.3

The new firmware is required for the use of Local RDM on any platform, and required for individual configuration of multiple IO devices on any platform.

Firmware can be updated from a console or PCs running Win7/8.1. Mac OS does not currently support firmware updates.

Dual NIC Update

This feature allows the console to be connected to two separate networks. Dual NIC is available on Eos Ti, Gio, and RPU3. For the second NIC to work fully, you must also install the ETC GCE Net3Svc v3.1 or higher. GCE is available for download from the ETC website (www.etcconnect.com - click “Downloads” at the top of the page). The new hardware for Ion, Element, Net3 RVI, and Ion RPU also include the dual NIC feature, but ship with GCE already installed.

Example applications:
- Support 2 separate Net3 Gateways, networks or sACN devices
- Support 2 separate networks (e.g., one sACN, one Artnet, or one sACN and one Network Attached Server)
- One network for ‘output’ devices (sACN, EDMX, Artnet…) and one network for controls and interfaces (Consoles, RPUs, Show control)
- One combined network and one limited traffic for wireless devices

Note: The two Ethernet ports must be configured to separate networks (subnets). For proper operation, the two ports must NOT be connected to the same physical network.
**ETC Release Note**

**Eos Family Software v2.5.0**

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**To enable the second network port**

To configure the second Ethernet port on your console to match factory defaults, follow the instructions below. Otherwise, you may configure the second port to match your system requirements.

1. Open the Eos Configuration Utility (ECU - Also known as the Eos Shell) either by exiting the Eos Family software (Browser>Exit) or by starting up the console and clicking on the ({Launching in...}) button. The ECU screen will open.
2. Click on the {Network} button. The network window will open.
3. Set the IP address for port 2.
4. IP Address - 192.168.xxx.101
5. Subnet Mask - 255.255.0.0
6. Enable DHCP Service for Port 2.
7. Click {Accept}. A reboot of the desk is required.

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**Software Components**

**Eos Family Lighting Control Software Components**

<table>
<thead>
<tr>
<th>Software Component</th>
<th>Version</th>
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<tr>
<td>Eos Family Console Main Application</td>
<td>2.5.0.9.0.63</td>
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<td>ECU</td>
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